

TOGETHER FOR
A CLEAN CITY:

If you notice an area that is not properly maintained,
please inform the public works department.

Public works department

Schnellewindgasse 13, 4700 Eupen

Mon – Fri: 08:00–12:00 and 13:00–16:00

+32 (0)87 59 58 88, bauhof@eupen.be



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LET IN OTHER
LANGUAGES



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LEGAL BASIS:

Allgemeine verwaltungspolizeiliche Verordnung der Gemeinden Eupen, Kelmis, Lontzen und Raeren

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AT A GLANCE

WHAT ARE RESIDENTS
RESPONSIBLE FOR?

Each resident is responsible for the area in front of their own property or building. In the case of vacant buildings and properties, the owners are responsible.

Anything that could affect public cleanliness, safety, or traffic in front of one's property must be properly maintained.

GREEN VERGES

Grass-covered verges and embankments must be kept short to a width of at least **50 cm from the edge of the roadway**. Exceptions apply to designated **“late mowing zones”**, which are only mowed in October on behalf of the city.

PESTICIDE-FREE WEED
CONTROL

The use of pesticides in public spaces and on surfaces connected to the sewer system is prohibited throughout the Walloon Region.

THE CITY AT WORK

Every day, city employees work to keep Eupen clean and safe. The **public works department** maintains **public green spaces, planted beds, and trees**, including those in parking bays. It also cleans and maintains **streets, squares, parks, parking lots, and public facilities**, and removes illegally dumped waste.

In autumn, the public works department places leaf baskets at around 100 particularly affected locations so that fallen roadside leaves can be collected. If there are larger amounts of leaves from public trees on the street or sidewalk, residents can request collection of the leaf piles from the public works department.

In winter, the **municipal winter service** ensures that **important traffic routes are cleared and gritted** so that mobility and road safety are maintained throughout the city, even during snow and ice conditions.



A CLEAN, SAFE AND
ATTRACTIVE EUPEN
FOR EVERYONE

To ensure that Eupen remains clean, safe, and attractive in the future, the city's efforts alone are not enough—it also requires the **cooperation of all residents**. Anyone who keeps the area in front of their home tidy helps create an environment in which they feel comfortable every day and which is also welcoming to visitors. If everyone contributes, pathways remain safe, green spaces attractive, and the environment pleasant to live in.



eupen
Deine STADT

CLEAN,
SAFE AND
ATTRACTIVE
FOR EVERY-
ONE



FROM THE FACADE TO THE ROADSIDE

Residents are responsible for the area in front of their property.

HEDGES

Hedges must be trimmed whenever their neat appearance, road safety, or the safe passage on sidewalks, paths, or streets is no longer ensured. During the nesting season from March to August, hedges may only be trimmed if road safety is affected.

TREES & SHRUBS

Trees and shrubs along property boundaries must be trimmed if they compromise road safety.

GREEN SPACES & SIDEWALKS

Maintaining sidewalks and paved or green verges is a shared civic duty: Every resident is responsible for keeping the area in front of their property clean and free of overgrowth, weeds, leaves, and litter. This also includes maintaining tree pits and planted beds adjacent to the property.

GUTTERS & DRAIN INLETS

Rainwater can only drain away properly if gutters and drain inlets are kept clear of leaves and litter on the surface. This task is the responsibility of the residents in front of whose property the gutter and drain are located.

Thorough cleaning and emptying are carried out regularly by the city.

REMOVING LEAVES

Wet leaves can be slippery and may clog gutters and drains.

SNOW & ICE

To ensure everyone can reach their destination safely, sidewalks must be cleared of snow and ice. Residents are responsible for clearing snow in front of their property and spreading salt in icy conditions. A path approximately the width of two snow shovels should be kept clear.

Snow should be piled in the front yard, along the house wall, or—on wide sidewalks—at the kerb, but not on the street.

PICKING UP LITTER

An empty can on the sidewalk? Residents ensure that the sidewalk in front of their property remains free of litter.

A discarded wrapper in the park? If everyone helps by occasionally picking up litter in public spaces and putting it in a bin, our city will stay clean.

Everyone contributes to keeping the city clean and well maintained:

City employees together with all residents. But who is responsible for what?

Public green spaces, planted beds, and trees are maintained by the city

Public parking areas are maintained by the city

Keep clear of snow and ice

Tree pits along the roadway are maintained by the city

Keep drain inlets clear

Keep free of litter

Keep free of leaves